

Postal Services – Packaging & Insurance Costs

*Select one of the following postal services, clearly indicating your choice on the order form.
Please include this additional cost on your order form as exclusion can delay delivery of your order.*

To ensure safe delivery, all orders are sent insured or registered mail, unless otherwise specified. Costs are calculated on current PO tariffs and we can advise you of any additional amount due when placing your order. Your order will be dispatched as soon as possible (the same day if received before 2pm, otherwise the next day) – subject to availability of goods ordered.

Speed Services Couriers

This Post Office service offers delivery of your parcel the following day, to a box number or your nearest PO counter. Parcels have a tracking number that allows the parcel to be tracked. Speed Services is the most popular method and used by the majority of our customers, however, it must be under 1kg in weight to qualify for the standard rate of R55. If your parcel weighs more than 1kg and you wish to use this service, we will quote accordingly.* Optional insurance is available at 1% of the value of the order.

Ordinary Parcel

Any item larger than 250mm x 353mm and/or thicker than 30mm and/or weighing more than 1kg is considered a parcel. The rate is R28.35 for the first kilogram and R3.80 for each additional kilogram or part thereof. This is a less expensive but slower method and takes 4 to 5 days on average. * Insurance of 2% of the value of the order (maximum R5000) is an optional extra.

Econoparcel

Parcels measuring 458mm x 324mm and 100mm and weighing 1kg or less qualify – R17.05*
Insurance of 2% of the value of the order is an optional extra.

Registered mail

Orders in envelopes valued under R100 and which fall within the PO size limitations – R18 (DL envelope); R20.50 (B5 envelope); R21.50 (B4 envelope).

Door-to-Door Courier

We also offer a door-to-door courier service. Quote on request.

NOTE: Packaging fee of applicable R5 on * these items.

Payment methods

Our terms are payment with order. Payment can be made by the following means:

Cheque:

Submit this with your order but do remember to include your contact address, telephone and ID Number on the reverse side of your cheque.

* Cheques to be made payable to **Thread Bears cc t/a Teddytech** and marked 'Not Negotiable'

* Cheques altered in any way will not be accepted. Clearance on cheques is 7 days and any inward unpaid cheques will attract current bank charges for which customer is liable.

Internet Banking or Direct Deposit into our Bank Account on placing order:

Banking details on request

Credit Card:

Please complete the relevant section on the order form, or advise details, ensuring that card type, card number, 3-digit number on reverse of card and expiry date are included. On large value orders, when authorization may be required, please supply ID Number.